



## What is a visa label?

A visa label is a document placed in your passport that contains information about your visa.

## Do I need a visa label?

The Australian Government does not require you to have a visa label in your passport to travel to, enter or remain in Australia. Your visa information is stored by the Department of Immigration and Border Protection (the department) electronically and can be accessed online.

When you check-in to travel to Australia, airline staff will electronically confirm that you have a visa prior to boarding the aircraft.

**Foreign governments are aware that Australia does not require a visa label and, as a consequence, a majority of people now travel to Australia without an Australian visa label in their passport.** The Australian Government cannot provide advice on other countries' travel and/or visa requirements and recommends that you confirm with any relevant foreign government authorities prior to your travel.

You can check your visa information online via the Visa Entitlement Verification Online (VEVO) system. VEVO is a free online service that gives visa holders and registered Australian organisations access to visa entitlements and status information 24 hours a day. For more information see [www.immi.gov.au/aboutyourvisa](http://www.immi.gov.au/aboutyourvisa)

## When should you use this form?

Use this form to request and pay for a visa label. You can only request and pay for a visa label if you have a current Australian visa.

## How much is the charge for a visa label?

Refer to the department's website [www.immi.gov.au/fees-charges](http://www.immi.gov.au/fees-charges) for the current visa label charge.

## How to request a visa label

Requests for a visa label can be made at an Australian immigration office in Australia or an Australian Diplomatic Mission using this form.

Service Delivery Partners (SDPs) provide services in some countries. For more detailed information and to check if an SDP is available in your country, check the department's website [www.immi.gov.au/contacts/overseas](http://www.immi.gov.au/contacts/overseas)

If you mail this request:

- we strongly advise you make a copy of your passport details page for your records before you mail your passport;
- include the passport that you want labelled;
- include a self-addressed, pre-paid, registered envelope;
- ensure that you have correctly completed this form;
- you will need written authorisation from the visa holder to request a visa label on their behalf if you are not the visa holder, parent or guardian.

## Method of payment

### In Australia

To make a payment, please pay by credit card, debit card, bank cheque or money order made payable to the Department of Immigration and Border Protection. Debit card and credit card are the preferred methods of payment.

### Outside Australia

Before making a payment outside Australia, check with the Australian Diplomatic Mission where you intend to lodge your application for methods of payment, currencies they can accept and to whom the payment should be made. For contact information check the department's website [www.immi.gov.au/contacts/overseas](http://www.immi.gov.au/contacts/overseas)

## Evidence of previously held visas

You can only request a visa label for your current visa. If you need the department to provide a record of previous visas, then you will need to apply for access to documents under freedom of information (form 424A *Request for access to documents or information*) or access to your international movement records (form 1359 *Request for international movement records*).

## Roles and responsibilities

The department will:

- place the label into your passport after your visa is granted and the label charge has been paid;
- use the information that you have given in your visa label request to contact you if more information is needed.

You will:

- provide your undamaged valid passport with at least one (1) completely empty page, with the visa label request;
- provide all information required by the department;
- pay the visa label charge;
- provide written authorisation, if applicable;
- provide the departmental receipt if you have already paid for a visa label.

## Important information about privacy

Your personal information is protected by law, including the *Privacy Act 1988*. Important information about the collection, use and disclosure (to other agencies and third parties, including overseas entities) of your personal information, including sensitive information, is contained in form 1442i *Privacy notice*. Form 1442i is available from the department's website [www.immi.gov.au/allforms/](http://www.immi.gov.au/allforms/) or offices of the department. You should ensure that you read and understand form 1442i before completing this form.

*Home page* **www.immi.gov.au**

*General enquiry line* Telephone **131 881** during business hours in Australia to speak to an operator (recorded information available outside these hours). If you are outside Australia, please contact your nearest Australian mission.

*Please keep these information pages for your reference*



Please use a pen, and write neatly in English using BLOCK LETTERS.

Tick where applicable

## Visa holder(s) details

**1** Give details of the visa holder(s) requesting a visa label

*If there are more than 2 visa holders requesting a label, please photocopy this page, write the name(s) of the additional visa holder(s) and attach it to this form.*

Family name

Given names

Date of birth 

DAY	MONTH	YEAR
/	/	

Country of passport

Passport number

Email address

Telephone number 

COUNTRY CODE	AREA CODE	NUMBER
( )	( )	

Mobile/cell

**Important:** Attach a copy of your most recent visa label, visa grant letter or any other visa evidence in your passport.

### Additional visa holder details

Family name

Given names

Date of birth 

DAY	MONTH	YEAR
/	/	

Country of passport

Passport number

**Important:** Attach a copy of their most recent visa label, visa grant letter or any other visa evidence in their passport.

## Address details

**2** Address where your passport(s) is to be returned to

POSTCODE

**Note:** Please include a self-addressed, pre-paid, registered envelope.

## Offshore/onsshore – Payment details

**3** How will you pay for your visa label?

**Note:** A surcharge may apply to payments made by credit card. Further information is available from [www.immi.gov.au/fees-charges/how-to-pay.htm](http://www.immi.gov.au/fees-charges/how-to-pay.htm)

If applying **outside Australia**, please check with the Australian Diplomatic Mission where you intend to lodge your application as to what methods of payment and currencies they can accept and to whom the payment should be made payable.

If applying **in Australia**, credit card is the preferred method of payment. If paying by bank cheque or money order please make payable to the Department of Immigration and Border Protection.

Bank cheque

Money order

Credit card  **▶ Give details below**

Payment by (tick one box)

MasterCard <input type="checkbox"/>	Diners Club <input type="checkbox"/>
American Express <input type="checkbox"/>	JCB <input type="checkbox"/>
Visa <input type="checkbox"/>	

Cost (Australian Dollars)

Cost per label	AUD <input style="width: 80px;" type="text"/>	X
Number of labels	<input style="width: 50px;" type="text"/>	
<b>Total cost</b>	AUD <input style="width: 100px;" type="text"/>	

Credit card number

Expiry date 

MONTH	YEAR
:	/

Cardholder's name

Cardholder's telephone number 

COUNTRY CODE	AREA CODE	NUMBER
( )	( )	

Mobile/cell

Cardholder's email address

*As the cardholder I acknowledge and accept that a credit card surcharge may apply to the transaction.*

**Signature of cardholder**

Credit card information will be used for charge paying purposes only.

**We strongly advise that you keep a copy of this request and all attachments for your records.**